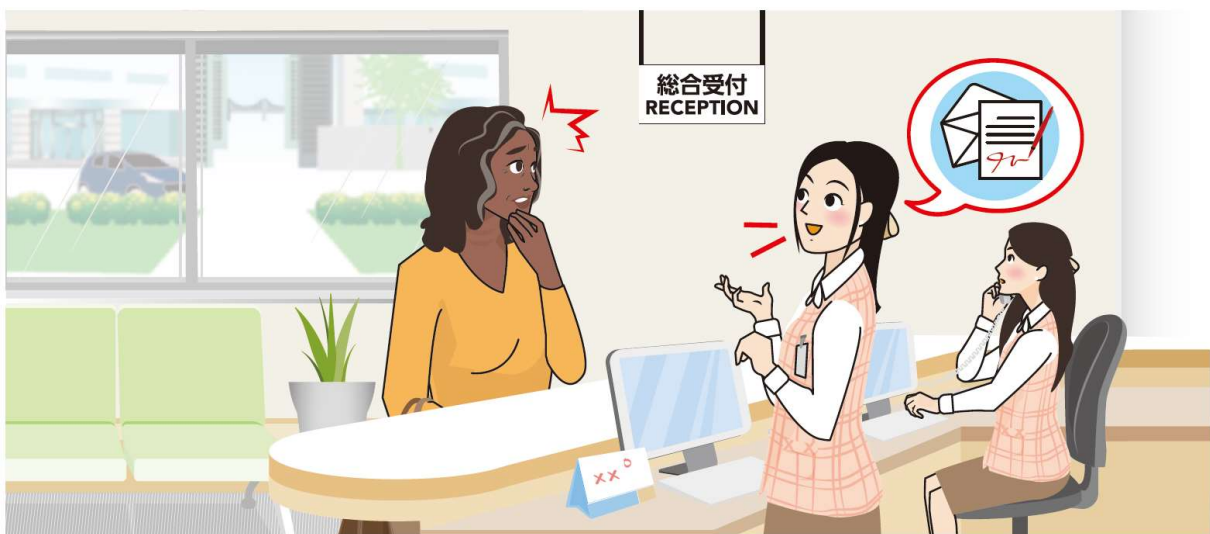


Chapter 1-1 受付/初診

Is this your first visit?

当院は初めてですか？



I. WARM-UP QUESTIONS ウォームアップ

1. Where do you go when you feel sick?
2. How do you feel right now? Do you have any aches and pains?
3. Are you comfortable talking to a doctor in English? Why or why not?
4. Have you suffered from a cold or flu lately? How did you catch the cold or flu?

II. VOCABULARY PREVIEW ボキャブラリー

- feverish
- photocopy
- health insurance card
- headache
- residence card

III. DIALOGUE READING シチュエーション学習

Staff : Hello. How can I help you?

Patient : I feel **feverish** and I have a **headache**.

Staff : Is this your first visit?

Patient : Yes, this is my first time here.

Staff : Do you have your **health insurance card** or your identification card with you?

Patient : I have my **residence card**. Can I use it as my identification card?

Staff : Yes, that's fine. May I take a **photocopy** of it?

Patient : Sure, here you are.

Staff : Do you have a referral?

Patient : No, I don't.

Staff : In that case, you need to pay an extra 5,400 yen. Is that all right?

Patient : OK, I guess I have no choice.

Staff : Thank you. Please fill in all the bold sections of this form while I take a photocopy of your card.

Patient : OK.

IV. PRACTICE 演習

A. Fill in the gaps with the correct words.

空欄に当てはまる言葉を入れて文章を完成させてください。

1. How may I h___ you?
2. Is this your first v___?
3. Do you have a health insurance c___ or your i_____ card with you?
4. May I take a p_____ of it?
5. Do you have a r_____?
6. In that c___, you need to p___ an extra 5,400 yen.

B. Match each question with its correct answer.

質問に対する正しい答えを選んでください。

Filipino	Sales manager	080 - 3846 - 5526
November 11, 2017	35 years old	1 year and 1 month

1. How old are you? 35 years old
2. When did you come to Japan? _____
3. How long have you been in Japan? _____
4. What is your job? _____
5. What is your nationality? _____
6. What is your emergency contact number? _____

V. ROLE-PLAY ロールプレイ

Scenario You are a hospital staff and a new patient (teacher) has just arrived. Ask the patient if s/he has an appointment, a referral and an ID card. Tell the patient to fill out some medical forms and to wait for his/her turn.

あなたは病院職員です。初診の患者さんがいらっしゃいました。予約があるか、推薦状をお持ちか、保険証等をお持ちか聞いてください。問診票を記入し、お待ち頂くように伝えましょう。

Other Useful Expressions

- *Do you have an appointment?*
- *Please fill out the registration form over there and bring it here after you finish.*
- *Make sure you fill in every item on the form.*
- *As you don't have your health insurance card, you have to pay the full price.*
- *Please bring your insurance card next time and you'll get reimbursed.*