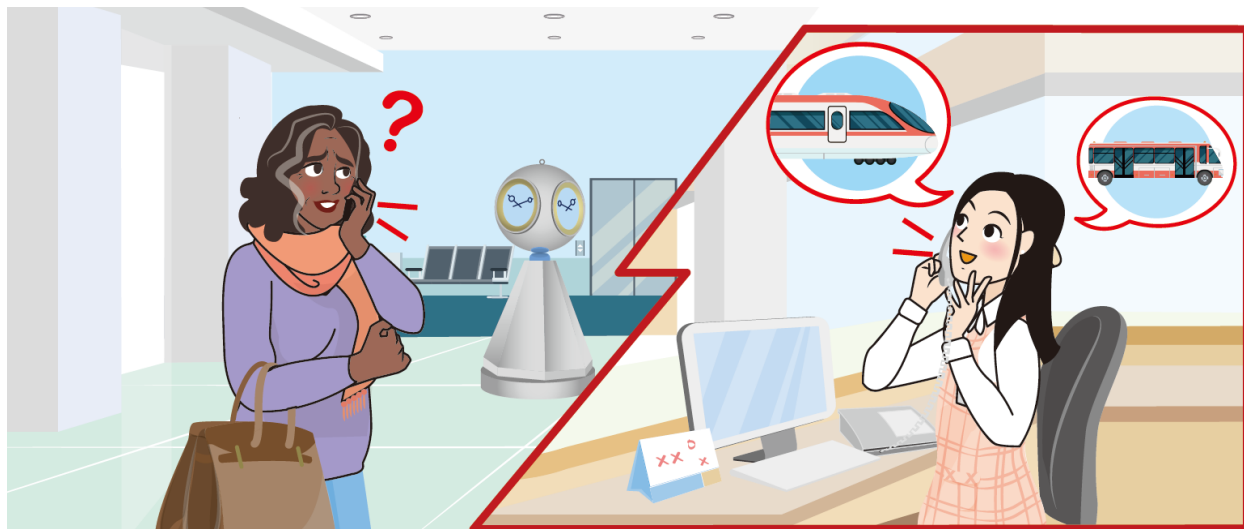


Chapter 3-1 電話対応/病院までの交通案内

Get on the train bound for Toyohashi.

豊橋行きの電車に乗ってください



I. WARM-UP QUESTIONS ウォームアップ

1. How often do you make a phone call?
2. About how many phone calls have you answered this week?
3. Are most of them for work or for personal things?
4. What are the uses of telephones in hospitals?

II. VOCABULARY PREVIEW ボキャブラリー

- **certainly**
- **get on (something)**
- **bound for (somewhere)**
- **get off**
- **route**

III. DIALOGUE READING シチュエーション学習

Staff : Hello. Matsuo Hospital, how can I help you?

Patient : Hello. I am at Nagoya station now. Could you tell me how to get to your hospital?

Staff : **Certainly. Get on** the train **bound for** Toyohashi and **get off** at Matsuba station. Then get on a city bus bound for 'Byouin', which is **route** 5 from No. 3 bus stop. The hospital is the last stop.

Patient : OK, how long does it take to get there from Nagoya station?

Staff : It takes about 20 minutes by express train and then 15 minutes by bus. You can get on any train except a limited express. If you take a local train, it will take an extra 10 minutes.

Patient : All right. Thank you.

Staff : You're welcome.

IV. PRACTICE 演習

A. Fill in the gaps with the correct words.

空欄に当てはまる言葉を入れて文章を完成させてください。

1. H___. Matsuo Hospital, how can I h___ you?
2. C___. Get on the train b___ for Toyohashi and get on at Matsuba station.
3. The hospital is the last s___.
4. It t___ about 20 minutes by e___ train and then 15 minutes by bus.
5. If you take a l___ train, it will take an e___ 10 minutes

B. Complete each sentence with the correct word that describes the picture.

質問に対する正しい答えを選んでください。

1. Take a train.  

2. Take a _____.  

3. Take the _____.  

4. Take a _____.  

5. Take the _____.  

6. Take the _____.  

V. ROLE-PLAY ロールプレイ

Scenario You are a hospital staff. A patient (teacher) calls and asks you how to get to your hospital. Tell the patient which train to take and where to get off.

あなたは、病院職員です。患者さんが病院までの行き方を電話で尋ねます。どの電車に乗ってどの駅で降りるか伝えましょう。

Other Useful Expressions

- *May I help you? / What can I do for you?*
- *I'm afraid that you have the wrong number.*
- *I couldn't hear you well. Could you say that again, please?*
- *Could you please speak up?*
- *Just a moment, please. / Hold on, please.*