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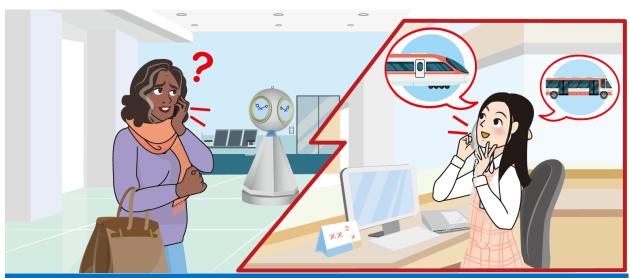
ランゲージワン・病院スタッフのためのオンライン英会話

Chapter 3&4 復習

Chapter 3-1 *Get on the train bound for Toyohashi.*

Chapter 3-2 We are closed on Sundays.

Chapter 4-1 Today's total comes to 53,000 yen. **Chapter 4-2** Would you like to pay in installments?

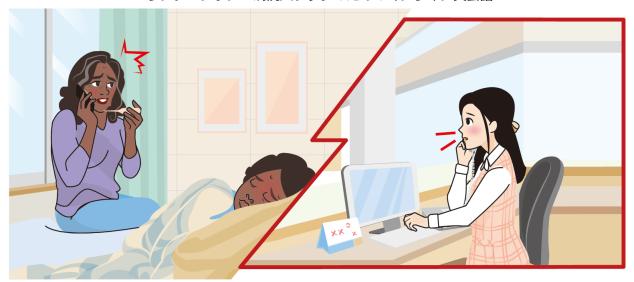


I. COMPLETE THE DIALOGUE USING THE VOCABULARY FROM UNIT 06 会話を完成させましょう。

Staff	:	Hello. Matsuo Hospital, how can I help you?
Patient	:	Hello. I am at Nagoya station now. Could you tell me how to get to your hospital?
Staff	:	the train Toyohashi and at Matsuba station. Then get on a city bus bound for 'Byouin', which is 5 from No. 3 bus stop. The hospital is the last stop.
Patient	:	OK, how long does it take to get there from Nagoya station?
Staff	:	It takes about 20 minutes by express train and then 15 minutes by bus. You can get on any train except a limited express. If you take a local train, it will take an extra 10 minutes.

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II. COMPLETE THE DIALOGUE USING THE VOCABULARY FROM UNIT 07 会話を完成させましょう。

Staff	:	Matsuo Hospital, how can I help you?
Patient	:	Excuse me, but Id' like to ask some questions. May I speak to someone who speaks English?
Staff	:	Yes, I can help you. What can I do for you?
Patient	:	My child has a and a fever. What are the hospital's?
Staff	:	Monday through Saturday from 9 a.m. to noon, and in the afternoon, from 3 p.m. to 8 p.m. except Thursdays and Saturdays. We're on Sundays, national holidays, and the second and fourth Saturdays of every month.
Patient	:	OK, thank you. I'll be there soon.
Staff	:	Sure are up until noon, so please come as soon as you can. Make sure you bring your health insurance card or some identification with you.

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III. COMPLETE THE DIALOGUE USING THE VOCABULARY FROM UNIT 08 会話を完成させましょう。

Staff : Mr. Alex Hamilton, please come to window 3.

Are you Alex Hamilton?

Patient: Yes, I am.

Staff : OK. Today's total comes to 53,000 yen including tax.

Patient : I see. Can I pay using travel insurance?

Staff : No, I'm afraid you can't. That is a contract between you and your insurance company.

You need to pay first and then give the _____ to the insurance company and claim the

Patient : All right, but I don't have enough money with me now.

Staff : OK. How much longer will you be in Japan? Are you coming back to this hospital at all?

Patient : I'll be here for a few more days. My credit card is at my hotel. Tomorrow I can come back

to pay. Would that be okay?

Staff : OK, then. Fill out and sign this form, and you can go today.

Patient : Thank you. Could you give me an ____ and a copy of my ____ when I pay? I

will need to submit them to the insurance company for _____.

Staff : Sure, we'll prepare them for you.

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IV. COMPLETE THE DIALOGUE USING THE VOCABULARY FROM UNIT 09 会話を完成させましょう。

Staff : Number 23, please come to cashier window 1.

Are you Mr. Alex Hamilton?

Patient: Yes, I am.

Staff : Today's total comes to 24,000 yen.

Patient : Oh, OK. Can I pay by credit card?

Staff : Yes, sure. Would you like to pay in _____ or ____ the full amount?

Patient : I'll pay in 3 installments using this credit card, please.

Staff : _____, thank you. Please take the _____ to the ____ next door.