LanguageOne

ランゲージワン・病院スタッフのためのオンライン英会話

Chapter 4-1 会計/旅行保険への対応

Today's total comes to 53,000 yen. 今回の請求金額は、53,000 円になります。



I. WARM-UP QUESTIONS ウォームアップ

- 1. What are the main bills you have to pay?
- 2. Which among these things you're paying for are you most satisfied with?
- 3. Are hospital bills in Japan generally cheap, reasonable or expensive?
- 4. Is it important to have a health insurance?

II. VOCABULARY PREVIEW ボキャブラリー

- receipt
- expenses
- itemized bill
- medical record
- reimbursement

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III. DIALOGUE READING シチュエーション学習

Staff : Mr. Alex Hamilton, please come to window 3.

Are you Alex Hamilton?

Patient : Yes, I am.

Staff : OK. Today's total comes to 53,000 yen including tax.

Patient : I see. Can I pay using travel insurance?

Staff : No, I'm afraid you can't. That is a contract between you and your insurance company.

You need to pay first and then give the **receipt** to the insurance company and claim the

expenses.

Patient : All right, but I don't have enough money with me now.

Staff : OK. How much longer will you be in Japan? Are you coming back to this hospital at all?

Patient : I'll be here for a few more days. My credit card is at my hotel. Tomorrow I can come back

to pay. Would that be okay?

Staff : OK, then. Fill out and sign this form, and you can go today.

Patient: Thank you. Could you give me an itemized bill and a copy of my medical record when I

pay? I will need to submit them to the insurance company for reimbursement.

Staff : Sure, we'll prepare them for you.

IV. PRACTICE 演習

A. Fill in the gaps with the correct words.

空欄に当てはまる言葉を入れて文章を完成させてください。

1.	Mr. Alex Hamilton, please c	to window 3.

- 2. OK. Today's t____ comes to 23,000 yen including t__.
- 3. No, I'm a_____ you can't.
- 4. How much l____ will you be in Japan?
- 5. F___ out this f___, and you can go today.

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B. Listen as the teacher dictates each sentence, then choose the correct word. 講師が文章を読み上げるので、正しい単語を選択してください。

1.	Your card is not working?			
	a.	walking		
	b.	working		
2.	Your card was			
		designed		
		decline		
	٥.	decime		
3.	We	don'tAmerican Express.		
	a.	except		
	b.	accept		
4.	We only take			
		clash		
	b.	cash		
5	l fo	forgot my .		
٦.		course		
	υ.	purse		
6.	I don't have any			
	a.	change		

V. ROLE-PLAY ロールプレイ

b. range

Scenario You are a hospital staff and a patient (teacher) is waiting to be billed. Tell him/her to come to your window and give the total including tax. Answer the patient's question if s/he can pay using travel insurance.

あなたは、病院職員です。患者さんが会計を待っています。患者さんを会計窓口へ呼び出し、請求金額を伝えましょう。旅行保険が使えるかという質問に答えてください。

Other Useful Expressions

- Please use the automated payment machine.
- When you insert your registration card into the machine, it will tell you how much to pay. Then put the money into the machine.
- Don't forget your registration card, credit card, and receipt when you leave.
- You can only use ABC, PQR and XYZ card.