

Chapter 5-1 予約/再来院の予約

Dr. Ito is on duty on Wednesdays and Thursdays.

伊藤医師は、水曜日と木曜日が担当です。



I. WARM-UP QUESTIONS ウォームアップ

1. What types of appointments do people make?
2. Who takes appointments over the phone?
3. Why is it important to speak clearly and listen carefully when you're making an appointment?
4. Have you made an appointment recently?

II. VOCABULARY PREVIEW ボキャブラリー

- test result(s)
- on duty
- available
- to suit (someone)
- earliest available time

III. DIALOGUE READING シチュエーション学習

Patient : I was told that my **test results** would be ready this week and to make an appointment to come back next week.

Staff : Who is your doctor?

Patient : Dr. Ito.

Staff : OK. Dr. Ito is **on duty** on Wednesdays and Thursdays. When is a good time for you?

Patient : Is she **available** on Wednesday afternoon?

Staff : I'm afraid she won't be here this Wednesday afternoon. Would Thursday morning **suit** you?

Patient : Let me see... Yes, early Thursday morning would be OK.

Staff : OK then, the **earliest available time** is 9:00. Would that be OK?

Patient : Yes, that's fine. Thank you.

IV. PRACTICE 演習

A. Fill in the gaps with the correct words

空欄に当てはまる言葉を入れて文章を完成させてください。

1. Dr. Ito is on d___ on Wednesday and Thursday.
2. When is a g___ time for you?
3. I'm a___ she won't be h___ this Wednesday afternoon.
4. Would Thursday morning s___ you?
5. OK then, the e___ available time is 9:00.

B. Make five questions a doctor's receptionists might ask a patient who wants to set an appointment and write five possible answers to these questions.

受付の人が予約を取りたい患者さんに聞く 5 つの質問を考えましょう。それに対する 5 つの返答も考えてください。

QUESTIONS	ANSWERS
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

V. ROLE-PLAY ロールプレイ

Scenario You are a hospital staff and a patient (teacher) calls to make an appointment. Answer the call and use your questions from Practice B.

あなたは、病院職員です。患者さんが予約の電話をかけます。電話に出て演習 B で考えた質問を実際に使ってみましょう。

Other Useful Expression

- *When should I come again?*
- *The test results will be ready in a few days?*
- *Can you come in next Friday?*
- *That's not a good day for me.*
- *How about Tuesday?*